TCR ENGINEERING

GOVERNANCE DOCUMENT

Legal Disclaimer and Terms of Use

Governing the use of www.tcreng.com
TCR Engineering Services Pvt. Ltd.

Version 2.1 | Effective 13 August 2026

Transparency. Competence. Reliability.

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About this document

This document sets out the terms on which TCR Engineering Services Pvt. Ltd. makes www.tcreng.com available. It is a governance instrument: its clauses are numbered so they can be cited, it carries a version and an effective date, and it is reviewed annually.

Clause 4 is the clause a buyer of testing services should read first. It states what a TCR test report is and is not, and it takes precedence over any general statement elsewhere in this document.

Field	Value
Document	Legal Disclaimer and Terms of Use
Issued by	TCR Engineering Services Pvt. Ltd., Navi Mumbai, India
Version	Version 2.1; registered-office address corrected 25 October 2026
Effective from	13 August 2026
Supersedes	The undated Terms of Use published November 2024
Applies to	www.tcreng.com and every page served under it
Governing law	Laws of India; courts at Mumbai, Maharashtra
Review cycle	Annually, and on any change of law that affects it
Notices to	The Company Secretary, TCR Engineering Services Pvt. Ltd., Navi Mumbai

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Legal Disclaimer and Terms of Use

1 Definitions and scope

In this document, "TCR" and "we" mean TCR Engineering Services Pvt. Ltd., a company incorporated in India with its registered office at 35 Pragati Industrial Estate, N.M. Joshi Marg, Lower Parel, Mumbai 400 011, Maharashtra. "Site" means www.tcreng.com and every subdomain and page served under it. "User", "you" and "your" mean any person who accesses, browses or otherwise uses the Site. "Content" means all material published on the Site, including text, images, graphics, video, audio, data and software.

This document governs use of the Site. It does not govern the supply of testing, inspection or engineering services, which is governed by TCR's Terms and Conditions of Testing and by the quotation and purchase order for the work concerned. Where this document and those terms differ on a question of service supply, those terms prevail.

2 Agreement to these terms

By accessing or using the Site you agree to be bound by these Terms of Use. If you do not agree, do not use the Site.

TCR may amend these Terms at any time. The version in force is the one published on the Site, and it carries a version number and an effective date on its cover. Continued use of the Site after an amendment takes effect is acceptance of the amended Terms. Specific areas of the Site may carry additional terms; where they conflict with these Terms, the additional terms prevail for that area alone.

3 Intellectual property

All Content on the Site is the property of TCR or of its licensors and is protected by the Copyright Act 1957, the Trade Marks Act 1999 and other applicable law. All rights not expressly granted are reserved.

The name TCR Engineering, the TCR device mark and the tagline Transparency. Competence. Reliability. are marks of TCR Engineering Services Pvt. Ltd.

- You may view, download and print Content for your own internal reference.
- You may quote short extracts with attribution to TCR Engineering and a link to the source page.
- You may not copy, reproduce, modify, republish, upload, transmit, distribute or create derivative works from any Content for commercial purposes without our prior written permission.
- You may not use any TCR mark, or a mark confusingly similar to it, without our prior written permission.

4 Test reports, certificates and technical content

This clause is specific to TCR and takes precedence over any general statement elsewhere in this document.

- A test report relates only to the item or sample actually tested, as received, and to the condition it was in when received.
- A test report is issued as a complete document. It may not be reproduced in part without the written approval of TCR. Reproducing an extract in a way that changes its meaning is a misuse of the report.
- A test report is not a certificate of product conformity and is not an endorsement, approval or certification of any product, process, service or organisation, by TCR or by any accreditation body.
- Where a statement of conformity is given, it is given against the decision rule stated on the report, and the measurement uncertainty considered in that decision is available on request.

- Sampling carried out by the client is the client's responsibility. Where the sample is drawn by the client, the results apply to the sample supplied and TCR gives no opinion on the population it was drawn from unless TCR performed the sampling.
- Technical articles, insight posts, tables and guidance notes on the Site are published for general information. They are not engineering advice for a specific asset, and no engineering decision should be taken on them alone.
- Accreditation and approval statements on the Site are accurate as at their stated date. Scopes and validity change; the certificate itself, downloadable from the Site, is the authority.

5 Cookies and analytics

The Site uses cookies and similar technologies to operate the Site, remember your preferences and measure traffic in aggregate. A cookie is a small data file stored on your device.

You may block or delete cookies through your browser settings. Blocking them may affect parts of the Site. Continued use of the Site with cookies enabled is consent to their use as described in the Privacy Policy.

6 Personal data

Personal data submitted through the Site is collected and processed in accordance with the Digital Personal Data Protection Act 2023 and the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules 2011.

- We collect only the data needed for the purpose for which you gave it, and we tell you that purpose when we collect it.
- We do not sell personal data, and we do not share it with third parties except where it is needed to deliver a service you have asked for, or where the law requires it.
- You may ask for access to, correction of, or erasure of your personal data, and you may withdraw consent, by writing to the address in clause 13.

7 Communications

When you give your contact details on the Site you consent to receive communications from TCR relating to our services and technical publications. Every such communication carries an unsubscribe instruction, and withdrawing consent takes effect without affecting any service you have already engaged us for.

8 Disclaimer of warranties

The Site and its Content are provided on an "as is" and "as available" basis. To the extent permitted by law, TCR gives no warranty of any kind, express or implied, including as to merchantability, fitness for a particular purpose or non-infringement.

TCR does not warrant that the Site will be uninterrupted, timely, secure or error-free, or that Content is accurate, complete or current at the moment you read it.

9 Limitation of liability

To the extent permitted by law, TCR is not liable for any indirect, incidental, special, consequential or punitive loss, including loss of profit, loss of data, loss of goodwill or business interruption, arising out of your use of or inability to use the Site, even if TCR has been advised of the possibility of such loss.

Nothing in this document excludes or limits liability that cannot lawfully be excluded or limited, including liability for death or personal injury caused by negligence and liability for fraud.

Liability arising from testing, inspection or engineering services is governed by the Terms and Conditions of Testing and by the contract for that work, not by this clause.

10 Acceptable use and indemnity

You agree to use the Site lawfully and not to attempt to gain unauthorised access to it, to interfere with its operation, to introduce malicious code, or to extract Content by automated means beyond ordinary search-engine indexing.

You agree to indemnify TCR against any claim, loss, damage or expense, including reasonable legal fees, arising from your breach of these Terms or your misuse of the Site.

11 Third-party links and content

The Site may link to external websites and to third-party content. TCR does not control, endorse or guarantee that material, and is not responsible for any loss arising from your dealings with a third party. Review the terms and privacy policy of any site you visit through a link from ours.

12 Modification, suspension and survival

TCR may modify, suspend or discontinue any part of the Site at any time without notice, and may withdraw a User's access at its discretion.

Clauses 3, 4, 8, 9, 10 and 13 survive any termination of your access to the Site.

13 Governing law, jurisdiction and notices

These Terms are governed by the laws of India. The courts at Mumbai, Maharashtra have exclusive jurisdiction over any dispute arising out of or in connection with them, and you submit to that jurisdiction.

Where a dispute is capable of resolution by arbitration, it shall be referred to a sole arbitrator under the Arbitration and Conciliation Act 1996, seated at Mumbai, in English.

Notices under this document are to be sent to: The Company Secretary, TCR Engineering Services Pvt. Ltd., Plot EL-182, MIDC-TTC Industrial Area, Electronic Zone, Behind NELCO, Mahape, Navi Mumbai 400710, Maharashtra, India, with a copy by electronic mail to sales@tcreng.com.

14 Version control

This document is reviewed at least annually and on any change of law that affects it. The version and effective date on the cover identify the instrument in force. A superseded version is not withdrawn from the record; it ceases to have effect from the effective date of the version that replaces it.

By using this Site you confirm that you have read, understood and agreed to these Terms of Use.

Issued under the authority of the Board of TCR Engineering Services Pvt. Ltd. | Version 2.1, effective 13 August 2026; registered-office address corrected 25 October 2026.